



THE SAFETY PLAN

- Develop a safety plan. Planning ahead may enable you to think more clearly, and provide you with the confidence to carry out the plan if things go wrong.
- Develop a network of people you can contact for assistance, such as relatives, friends, neighbours, school/university teachers, shopkeepers and police.
- Program the emergency number 000 (zero, zero, zero) into your mobile phone.
- Tell people where you are going and what time you will return.
- Ask for help if you feel unsafe.
- Report any incident to police or college staff .

POLICE OFFICERS ARE THERE TO HELP YOU

- Police officers are committed to helping the community. If you have anything stolen or are assaulted or threatened you can contact the police and report the incident.
- Reporting a crime WILL NOT impact on your visa if you are an international student.

IMPORTANT CONTACTS

Victim Support Agency

Victims of Crime Helpline

Ph: Toll Free 1800 819 817

(Monday to Friday 8.00am to 11.00pm)

Website: www.justice.vic.gov.au/victimsofjustice

International Student Care Service

The International Student Care Service responds to international students in crisis with supported referral to local services and community resources. All services are free and confidential.

Level 1, 19-21 Argyle Place South, Carlton, Vic 3053

Freecall: 1800 056 449 (24 hour helpline)

Email: info@iscs.vic.gov.au

For Emergency Assistance

POLICE, FIRE BRIGADE & AMBULANCE

Telephone "000" (free call)

Crimes can also be reported anonymously to

Crime Stoppers on 1800 333 000.

Crime Stoppers is a confidential service that is interested

in your information, not your identity.



VICTORIA POLICE



STUDENT SAFETY

IN VICTORIA

SAFETY WHEN DRIVING

- Don't pick up hitchhikers
- Have car keys or remote entry ready when approaching your car.
- Always look through the car windows before getting into your car.
- Drive with your doors locked and windows wound up.
- If you are being followed, drive to a place where you can get help and attract attention; a police station, service (petrol) station, convenience store etc.
- Make sure you have enough fuel to reach your destination.
- Keep property, such as coins, sunglasses, laptops, ipods and mobile phones, out of view.
- Park in well lit areas.



SAFETY IN YOUR HOME

- Never open your door to a stranger, seek the identity first and if in doubt lock them out.
- Never give personal details over the phone e.g. marital status, working hours, types or places of employment, occupants of the premises.
- Don't display too much information at your home or on your letter box .
- Lock windows and external doors when leaving home.
- In flats, don't let people in unless you know them.

SAFETY ON THE STREET

- Walk confidently and be aware of your surroundings. Take notice of street names.
- Leave one ear unplugged when using your walkman, ipod, or mp3 players.
- Bags and handbags should be carried close to you.
- If your bag is grabbed, release it and, if possible, empty the contents on the ground.
- Be wary of people asking for your help/advice, assistance or money when out in public.
- Complain loudly if being harassed and call out for help.
- Have your keys ready to quickly enter your home or car.
- At night, if possible, keep to well-lit streets and major thoroughfares.
- Don't leave your handbag or purse on top of a shopping trolley, counter or hanging on the back of a seat in a restaurant.
- In restaurants put your bag on the floor between your feet. Put your foot on or through the strap so that you can feel if the bag is moved.

USING ATMs SAFELY

- When using an Automatic Teller Machine (ATM) shield the keypad when you enter your PIN.
- It is preferable to use an ATM in a well lit place .
- Only take out what money you need.
- Don't count your money in full view of strangers.
- Always put money and card away before leaving the ATM.
- Place money in a secure place like the front pocket of pants, hand bag or wallet. DO NOT place your money in your shirt pocket or back pocket.
- Don't keep your PIN in your wallet or purse.

SAFETY AT UNIVERSITY

- Know the layout of your college including safe paths and exits.
- Immediately contact a staff member if you observe anything suspicious or threatening .
- Move away from threatening behaviour.
- In a lift, stand near the control pad and get out if you feel uncomfortable.
- Do not leave valuables such as wallets, lap tops or mobile phones unattended.



SAFETY ON PUBLIC TRANSPORT

- Where possible, travel in numbers or sit in the company of people rather than on your own.
- Check time tables in advance, avoid long waits at platforms, bus or tram stops, particularly at night.
- If a long wait is unavoidable, stay in well-lit areas or wait near local shops or public venues.
- Travel in the front carriage and sit close to the guard or driver. The driver has a radio and can call for emergency assistance if required.
- If you are harassed complain loudly and draw attention to yourself to advise others of your situation.
- If catching a taxi, where possible, sit in the back and take note of the driver's details. Where possible pre-order a taxi over the phone as the driver's details will be recorded.